

Lane Davis-Coury

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Objective

Seeking projects to support organizations using the SuccessFactors LMS. Interested in opportunities that allow me to provide special skills: developing custom reports using Plateau Report Designer; planning, editing, and testing user notifications; creating tailored search criteria for admin searching; and assisting customers making decisions about LMS implementation.

Experience

Solucen Learning ★ Training Consultant

April 2014 to Present

Part-time independent consultant working with clients to implement SuccessFactors Learning. Specialize in helping customers and partners develop reports using Plateau Report Designer. Evangelist for Smart Search Strategies to make the SF LMS admin's job easier.

Plateau/ SuccessFactors, an SAP Company ★ Education Principal Consultant

February 2007 to April 2014

Delivered technical training, performed instructional design, managed projects, and planned/facilitated change. Conducted needs assessments and applied the results to the design and development of business solutions and high quality training materials. Lead large training development projects and delivered systems training to clients world-wide. Conducted customer-facing training on all modules of the SF Learning Management System (LMS). Developed custom reports using the Plateau Report Designer (PRD) application.

Lucent / CSG / Comverse ★ Senior Instructional Designer

November 2000 to February 2007

Designed, developed, and delivered training on a variety of modules making up a complex billing system. Students included internal staff and customers. Worked closely with software development teams to learn new systems and develop technical training to prepare staff for roll out.

KC Resources / Provant ★ Senior Instructional Designer-Instructor

January 1995 to November 2000

Designed, developed, and delivered leader-led training for clients. Specialized in telecom technologies and network management software and hardware.

Education

Department of Natural Resources, University of Massachusetts ★ MS

September 1984 to May 1987

Field of Study: Wood Science and Wood Products/Pulp and Paper Technology.

Masters thesis was a how-to guide on choosing and using computers in the wholesale lumber industry.

Arizona State University and California State University at Chico ★ BS

September 1973 to December 1977

Field of Study: Sociology / Social Work

Related Technical Skills

Advanced level of skill with Microsoft® Office products: Word, PowerPoint, and Excel

Intermediate level of skill with SQL